Leong Zheng Tao

leongzhengtao@outlook.com � +60 172622629 (Calls & SMS) � +44 7568346745 (WhatsApp) � Kuala Lumpur

WORK EXPERIENCE

CCM Chemicals

Business Analyst, Directorate Department

- Developed and maintain a comprehensive database to catalogue the historical sales volumes, average selling
 prices, and profit margins for all of the group's products on a monthly basis.
 - Established data consistency by liaising with key personnel across nine operating centres under three companies to implement standardised price and margin calculations.
 - Perform data cleaning, including the removal of inter-operating centre stock transfers from recorded sales volumes, increasing data accuracy.
- Manage a dashboard displaying sales volume and price charts of the group's top revenue-generating products, delivering key visual insights to the group's director and stakeholders.
 - Identify and interpret trends and anomalies within the data through a good understanding of the broader market landscape, the group's operations, and the operations of key customers.
- Use linear and multiple regression models to predict the demand for a product under given parameters.
- Support the Commercial Department by conducting preliminary market research into various new product opportunities, analysing trade data to identify potential markets by region and industry.
 - Implemented the application of SQL to query, clean, and normalise large volumes of import/export data taken from trade records, improving the efficiency of the process compared to using Excel.
 - Use these data to identify sales volume and price trends, as well as potential competitors and buyers.
- Extract data and other relevant information from financial reports and industry newsletters of key customers and competitors in order to better understand market trends.

Malaysian Rubber Council

Apprentice, Sustainability Division

- Conducted statistical analyses to assess the effectiveness of sustainability workshops organised by the agency for members of the rubber industry.
- Produced a key summary of the EU Corporate Sustainability Due Diligence Directive for the information of Malaysian rubber industry players to facilitate their compliance with new regulations in the European market.
- Collaborated in the planning and execution of the successful launch of MRC's Hiring Malaysian Workers Fund 2.0 (myrubbercouncil.com/hiringmalaysianworkersfund/).

EDUCATION

University of Southampton

BSc Marine Biology with Oceanography

- First Class Honours
- 77/100 marks in the 'Quantitative Methods in Marine Science' module, which focused on statistical analyses using R.

CERTIFICATIONS, SKILLS & INTERESTS

- **Certifications:** SIELE (Servicio Internacional de Evaluación de la Lengua Española) Spanish reading B2, writing B2, listening C1, speaking C1
- Skills:
 - o Languages: English; Spanish; Malay; Mandarin; Cantonese
 - Programming Languages: R; SQL
 - 0 Misc: Data collection, management, visualisation, analysis & reporting; stakeholder engagement
- Interests: Linguistics; poetry

Oct. 2022 – Feb. 2023

Kuala Lumpur

July, 2021 Southampton, Hampshire, UK

Jun. 2023 – Present Petaling Jaya, Selangor